Order checks for each new account.

ORDER ONLINE ON BEHALF OF CUSTOMER
Use OrderPro® (Deluxe’s online ordering site)
• Recommend the QuickPick Intropack (Laser or Manual). Fast, easy and affordable.

Questions to ask the customer before placing the order:
1. Do you use accounting software or make payments manually?
2. If accounting software is used, do you insert the checks face up or face down in the printer?

DIRECT CONSULTATION (Concierge Service)
Call Deluxe 800.252.3414
• Place the order directly with a Deluxe Business Product Expert during the account opening process.
• Provide business and account information to the Deluxe Business Product Expert; then hand the phone to the customer to place the check order while you finish opening the account.

CUSTOMER NOT SURE WHAT THEY NEED OR NOT READY TO ORDER?
Submit a Business Referral
1. Let the customer know Deluxe will call within 24 business hours to consult on their check ordering needs.
2. Submit the Business Referral in OrderPro:
   • Include your contact information, including email address, to be informed of the referral outcome.
   • If applicable, include the four-digit promotion discount code.

Don’t have OrderPro? Submit the referral at deluxe.com/referral-express.
Deluxe Business Product Support
Banker and customer ordering and customer service
800.252.3414
Monday – Friday: 6 am – 10 pm CST, Saturday: 8 am – 4:30 pm CST

Deluxe Business Product Support — Español
866.540.8798
Monday – Friday: 7:30 am – 4:30 pm CST

Commercial Services Ordering Support
Banker and customer ordering for commercial customers with multiple locations/accounts
866.649.8710
Monday – Friday: 7 am – 5 pm CST

Consumer Check Ordering — DeluxeSelect
Consumer/personal check ordering; English and Español
877.838.5287 | deluxe.com/checks
Monday – Friday: 7 am – 10 pm CST, Saturday: 8 am – 4:30 pm CST

Other Financial Institution Support

OrderPro Technical Support
For questions related to Deluxe’s online ordering platform
800.328.8434

Emailable Checks (eChecks) Support
For questions on eChecks - including FI acceptance in-branch
echecksupport@deluxe.com; or for more information visit echecks.com/fi

Reorder or Download DBA Tools for your Branch
deluxe.com/dbareorders

Consumer Check Ordering — Bankers Only
English and Español
800.Deluxe1 (800.335.8931)