

## Business Check Ordering Options

Deluxe Business Advantage® (DBA)

Order checks for each new account.

### ORDER ONLINE ON BEHALF OF CUSTOMER

Use OrderPro® (Deluxe's online ordering site)

- Recommend the QuickPick Intropack (Laser or Manual). Fast, easy and affordable.

Questions to ask the customer before placing the order:

1. Do you use accounting software or make payments manually?
2. If accounting software is used, do you insert the checks face up or face down in the printer?

ONLINE

### DIRECT CONSULTATION (Concierge Service)

Call Deluxe 800.252.3414

- Place the order directly with a Deluxe Business Product Expert during the account opening process.

#### **OR**

- Provide business and account information to the Deluxe Business Product Expert; then hand the phone to the customer to place the check order while you finish opening the account.

PHONE

### CUSTOMER NOT SURE WHAT THEY NEED OR NOT READY TO ORDER?

Submit a Business Referral

1. Let the customer know Deluxe will call within 24 business hours to consult on their check ordering needs.
2. Submit the Business Referral in OrderPro:
  - Include your contact information, including email address, to be informed of the referral outcome.
  - If applicable, include the four-digit promotion discount code.

REFER TO  
DELUXE

Don't have OrderPro? Submit the referral at [deluxe.com/referral-express](https://deluxe.com/referral-express).



## Check Program Helpful Resources

**For Check Program Training and Best Practices -  
visit: [deluxe.com/checkprogram](https://deluxe.com/checkprogram)**

### **Deluxe Business Product Support**

*Banker and customer ordering and customer service*  
800.252.3414

Monday – Friday: 6 am – 10 pm CST, Saturday: 8 am – 4:30 pm CST

### **Deluxe Business Product Support – Español**

866.540.8798

Monday – Friday: 7:30 am – 4:30 pm CST

### **Commercial Services Ordering Support**

*Banker and customer ordering for commercial customers with multiple  
locations/accounts*

866.649.8710

Monday – Friday: 7 am – 5 pm CST

### **Consumer Check Ordering – DeluxeSelect**

*Consumer/personal check ordering; English and Español*

877.838.5287 | [deluxe.com/checks](https://deluxe.com/checks)

Monday – Friday: 7 am – 10 pm CST, Saturday: 8 am – 4:30 pm CST

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### **Other Financial Institution Support**

#### **OrderPro Technical Support**

*For questions related to Deluxe's online ordering platform*

800.328.8434

#### **Emailable Checks (eChecks) Support**

*For questions on eChecks - including FI acceptance in-branch*

[echeckssupport@deluxe.com](mailto:echeckssupport@deluxe.com); or for more information visit [echecks.com/fi](https://echecks.com/fi)

#### **Reorder or Download DBA Tools for your Branch**

[deluxe.com/dbareorders](https://deluxe.com/dbareorders)

#### **Consumer Check Ordering – Bankers Only**

*English and Español*

800.Deluxe1 (800.335.8931)

