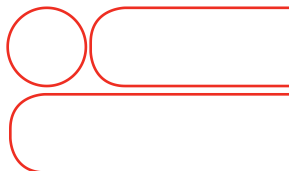


## Business Check Ordering Options

Deluxe Business Advantage®



Capture a check order with each new account.

### ORDER ONLINE ON BEHALF OF CUSTOMER

Use OrderPro® (Deluxe's online ordering site)

- Recommend the QuickPick Intropack (Laser or Manual). Fast, easy and affordable.

Questions to ask customer:

1. Do you use accounting software or make payments manually?
2. (If accounting software is used) Do you insert checks face up or face down in the printer?

ONLINE

### DIRECT CONSULTATION (Concierge Service)

Call Deluxe 800.252.3414 (toll-free)

- Place the order directly with a Deluxe Business Product Expert during account opening process.

#### **OR**

- Provide business and account information to the Deluxe Expert; then hand phone to the customer to place check order while you finish opening the account.

PHONE

### CUSTOMER NOT SURE WHAT THEY NEED OR NOT READY TO ORDER?

Submit a Business Referral

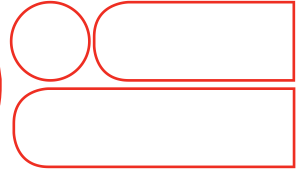
1. Let customer know Deluxe will call within 24 business hours to consult on their check ordering needs.
2. Submit the Business Referral in OrderPro®:
  - Include your contact information to be informed of referral outcome.
  - If applicable, include four-digit promotion discount code.

REFER TO  
DELUXE

Don't have OrderPro? Submit the referral at [deluxe.com/referral-express](https://deluxe.com/referral-express).



## Check Program Helpful Resources



### **Deluxe Business Product Support**

*Banker & customer ordering and customer service*

800.252.3414

Monday – Friday: 6 am – 10 pm CST, Saturday: 8 am – 4:30 pm CST

### **Deluxe Business Product Support – Español**

866.540.8798

Monday – Friday: 7:30 am – 4:30 CST

### **Commercial Services Ordering Support**

*Banker & customer ordering for commercial customers with multiple locations/accounts*

866.649.8710

Monday – Friday: 7 am – 5 pm CST

### **Consumer Check Ordering – DeluxeSelect**

*Consumer/personal check ordering; English and Español*

877.838.5287 | [deluxe.com/checks](https://deluxe.com/checks)

Monday – Friday: 7 am – 10 pm CST, Saturday: 8 am – 4:30 pm CST

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### **Other Financial Institution Support:**

#### **OrderPro® Technical Support**

*For questions related to Deluxe's online ordering platform*

800.328.8434

#### **Available Checks (eChecks) Support**

*For questions on eChecks, including FI acceptance in-branch*

[echecksupport@deluxe.com](mailto:echecksupport@deluxe.com)

#### **Reorder or Download DBA® Tools for your Branch**

[deluxe.com/dbareorders](https://deluxe.com/dbareorders)

#### **Consumer Check Ordering – Bankers**

*English and Español*

800.Deluxe1 (800.335.8931)